

Community Service Agency



Bay State
Community Services

The Community Service Agency (CSA) is designed to “wrap around” families by monitoring an individual plan that is created specifically to address the needs of a youth and builds on the strengths of the youth, family, team, and community.

**TO MAKE AN
ONLINE REFERRAL
SCAN HERE**



Communities We Serve

- Acushnet
- Braintree
- Carver
- Cohasset
- Dartmouth
- Duxbury
- Fairhaven
- Halifax
- Hanover
- Hanson
- Hingham
- Hull
- Kingston
- Marion
- Marshfield
- Mattapoisett
- Milton
- New Bedford
- Norwell
- Quincy
- Pembroke
- Plymouth
- Plympton
- Randolph
- Rochester
- Scituate
- Wareham
- Weymouth

Intensive Care Coordination (ICC) facilitates care planning and coordination of services for MassHealth youth with serious emotional disturbances (SED), under the age of 21, and enrolled in MassHealth Standard or CommonHealth Care who meet the medical necessity criteria for this service. A Care Coordinator is assigned to work with each youth and family enrolled in ICC, who works with the youth and family to:

- Complete a risk management and safety plan
- Conduct a comprehensive home based assessment of the youth and family's strengths and needs
- Assemble a care planning team of the family's preference made up of formal and natural supports
- Facilitate development of an individual care plan (ICP) that guides a family and team in pursuing goals identified by the care planning team
- Ensure services and supports identified on the ICP are in place and coordinated

Family Partners have lived-experience parenting a child with behavioral health symptoms. The Family Partner works closely with the Care Coordinator and the parent(s) or caregiver(s) of the youth by:

- Teaching the parent/caregiver how to navigate the child serving systems
- Identifying available services and supports in the community
- Developing connections with self-help or support groups
- Supporting and coaching the parent/caregiver in reaching goals identified on the ICP

For questions or to make a referral via phone, please call 508-830-3444 ext. 321

Bay State Community Services (BSCS) is a Certified Women Owned, community-based, human services agency. Over the past 50+ years, BSCS has become a leader in providing services that promote the emotional and social well-being of the individuals and families we serve. BSCS' mission is to strengthen communities through resources, support, education, and connections.



baystatecs.org



Braintree office: 781-817-6675
Plymouth office: 508-830-3444 x321



[@baystatecommunityservices](https://www.instagram.com/baystatecommunityservices)



[Bay State Community Services](https://www.facebook.com/BayStateCommunityServices)