

## Bay State Community Services, Inc.

**Bay State Community Services (BSCS)** is a Certified Women Owned, community-based, human services agency. Over the past 50+ years, BSCS has become a leader in providing services that promote the emotional and social well-being of the individuals and families we serve.

BSCS' mission is to strengthen communities through resources, support, education, and connections. We offer a wide variety of programs and resources, including child & family services, substance use recovery supports, behavioral health supports, legal involvement resources, youth residential services, peer recovery supports, and prevention & harm reduction initiatives.

Special attention has been given to reach out to vulnerable and high-risk populations.

Most programs offer assistance based on need, regardless of an individual's ability to pay.

BSCS is funded by the Department of Children and Families (DCF), the Department of Mental Health (DMH), the Department of Public Health (DPH), the Office of Community Corrections (OCC), Norfolk District Attorney's Office, Department of Youth Services (DYS), and Department of Transitional Assistance (DTA), and Center for Disease Control (CDC). Additional support is provided by MassHealth, Medicaid, Medicare, private insurances, and private donations.

BSCS offers numerous programs in multiple locations. For more information, please refer to our website and social media:



[baystatecs.org](http://baystatecs.org)



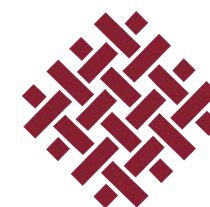
**Bay State Community Services**



**Baystatecommunityservices**



## Community Service Agency (CSA)



**Bay State**  
Community Services

*Beside you...every step of the way*

### **BRAINTREE**

400 Washington Street  
Suite 106  
Braintree, MA 02184  
TEL 781-817-6675  
FAX 781-817-6745

### **PLYMOUTH**

430 Court Street  
Suite 3  
Plymouth, MA 02360  
TEL 508-830-3444 x321  
FAX 508-746-3944

[www.baystatecs.org](http://www.baystatecs.org)

TTY/TDD users dial 711 for  
MassRelay Service (24/7)

## What is Wraparound?

Wraparound is not a service but a process used to create, put in place, and monitor an individual plan that is created specifically to address the needs of a youth and builds on the strengths of the youth, family, team, and community.

Wraparound puts the family at the center of the planning process and builds a team around the family's vision for their child's future.

### Service Areas

#### ***Braintree Office***

- Braintree
- Cohasset
- Hingham
- Hull
- Milton
- Norwell
- Quincy
- Randolph
- Scituate
- Weymouth

#### ***Plymouth Office***

- Acushnet
- Carver
- Dartmouth
- Duxbury
- Fairhaven
- Halifax
- Hanover
- Hanson
- Kingston
- Marion
- Marshfield
- Mattapoisett
- New Bedford
- Pembroke
- Plymouth
- Plympton
- Rochester
- Wareham

## Intensive Care Coordination (ICC)

Intensive Care Coordination (ICC) facilitates care planning and coordination of services for MassHealth youth, with serious emotional disturbances (SED), under the age of 21, and enrolled in MassHealth Standard or CommonHealth Care who meet the medical necessity criteria for this service. Involvement and participation in ICC is voluntary.

A Care Coordinator is assigned to work with each youth and family enrolled in ICC. The Care Coordinator is responsible for working with the youth and family to:

- Complete a risk management and safety plan;
- Conduct a comprehensive home based assessment of the youth and family's strengths and needs;
- Assemble a care planning team of the family's preference made up of formal (e.g. teachers, state agency workers, etc.) and natural supports (e.g. friends, neighbors, etc.) to help support the youth and family;
- Facilitate development of an individual care plan (ICP) that guides a family and team in pursuing goals identified by the care planning team; and
- Make sure services and supports identified on the ICP are in place and coordinated.

## Family Support & Training (FS&T)

Family Partners have lived-experience parenting a child with behavioral health symptoms. The Family Partner works closely with the Care Coordinator (for youth in ICC) and the parent(s) or caregiver(s) of the youth by:

- Teaching the parent/caregiver how to navigate the child serving systems;
- Identifying available services and supports in the community;
- Developing connections with self-help or support groups; and
- Supporting and coaching the parent/caregiver in reaching goals identified on the ICP.

**Make a referral online**



[www.baystatecs.org](http://www.baystatecs.org)

**Referral Line**  
**508-830-3444 ext. 321**