

Bay State Community Services, Inc.

Bay State Community Services (BSCS) strives to be a leader in providing services that promote the emotional and social well-being of the people and communities we serve. Our programs are designed to recognize the primary importance of individual dignity, family involvement, and community support. To this end, the agency's mission is to foster individual, family, and community empowerment through an integrated, culturally competent continuum of social, behavioral health, substance use recovery, prevention, and justice services.

BSCS was formed in 1991 through a merger of five community-based agencies that had a 100-year collective history of providing innovative, responsive, and accessible programming to the people of the Greater Boston and southeastern areas of Massachusetts. We believe in partnering in a strength-based culture of recovery that affirms the importance of dignity, belonging, relationships, and collective action for the collective good.

Most programs offer assistance based on need, regardless of ability to pay. Special attention has been given to reach out to vulnerable and high-risk populations.

BSCS is funded by the Department of Children and Families, the Department of Mental Health, the Department of Public Health, the Office of Community Corrections, and the County Sheriffs' Offices. Additional support is provided by MassHealth, Medicaid, Medicare, private insurances and private donations.

BSCS' Main Office is located in Quincy, MA. We offer numerous programs in multiple locations. For a complete listing of our programs, please refer to our website: www.baystatecs.org.



Community Service Agency (CSA)

A program of Bay State Community Services



**Bay State
Community
Services**

Beside you...every step of the way

400 Washington Street
Suite 106
Braintree, MA 02184
TEL 781-817-6386 x477
FAX 781-817-6427

Mayflower Park
430 Court Street, Suite 3
Plymouth, MA 02360
TEL 508-830-3444 x321
FAX 508-746-3944

www.baystatecs.org

TTY/TDD users dial 711 for
MassRelay Service (24/7)

What is Wraparound?

Wraparound is not a service but a process used to create, put in place, and monitor an individual plan that is created specifically to address the needs of a youth and builds on the strengths of the youth, family, team, and community.

Wraparound puts the family at the center of the planning process and builds a team around the family's vision for their child's future.

Intensive Care Coordination facilitates care planning and coordination of services for MassHealth youth, with serious emotional disturbances (SED), under the age of 21, and enrolled in MassHealth Standard or CommonHealth Care who meet the medical necessity criteria for this service.

Intensive Care Coordination (ICC)

ICC is a service that uses the Wraparound care planning process to coordinate multiple services and supports for youth with serious emotional disturbances (SED). Involvement and participation in ICC is voluntary.

A Care Coordinator is assigned to work with each youth and family enrolled in ICC. The Care Coordinator is responsible for working with the youth and family to:

- Complete a risk management and safety plan;
- Conduct a comprehensive home based assessment of the youth and family's strengths and needs;
- Assemble a care planning team of the family's preference made up of formal (e.g. teachers, state agency workers, etc.) and natural supports (e.g. friends, neighbors, etc.) to help support the youth and family;
- Facilitate development of an individual care plan (ICP) that guides a family and team in pursuing goals identified by the care planning team; and
- Make sure services and supports identified on the ICP are in place and coordinated.

Family Support & Training (FS&T)

Persons delivering this service are known as Family Partners. A Family Partner has experience as a caregiver of a youth with special needs. The Family Partner works closely with the Care Coordinator (for youth in ICC) and the parent(s) or caregiver(s) of the youth by:

- Teaching the parent/caregiver how to navigate the child serving systems;
- Identifying available services and supports in the community;
- Developing connections with self-help or support groups; and
- Supporting and coaching the parent/caregiver in reaching goals identified on the ICP.

To make a referral for Intensive Care Coordination Services, please contact:

**Coastal & Plymouth
Referral Line
508-830-3444 x321**